



Seminar on Benchmarking Your Quality Practices against the 2017 HKMA Quality Award Winners

Tuesday, 26 September 2017

Based on the renowned Malcolm Baldrige National Quality Award, the HKMA Quality Award was introduced in 1991 to reward and publicly recognize those organizations that have achieved outstanding standards of quality and made a lasting commitment to the process of quality management.

In this seminar, practitioners from our 2017 Award winners will share with us their experience in developing a strong quality culture within their organizations and how this culture is maintained. They will surely provide new perspectives in quality management. You are welcome to benchmark your own campaigns with some of Hong Kong's excellent companies.

For details of the Award, please visit www.hkma.org.hk/qa.

Winners of the 2017 HKMA Quality Award

GRAND AWARD 大獎

The Hongkong Electric Co., Ltd. 香港電燈有限公司

EXCELLENCE AWARD 卓越獎

The Dairy Farm Company, Limited - Wellcome 牛奶有限公司 – 惠康
Luen Thai International Group Ltd 聯泰國際集團有限公司

MERIT AWARD 優異獎

Gilman Group 太平洋行國際有限公司
Lik Kai Engineering Company Limited 力佳工程有限公司
Marco Polo Hongkong Hotel; Gateway Hotel; Prince Hotel 馬哥孛羅香港酒店；港威酒店；太子酒店
Ngong Ping 360 Limited 昂坪360有限公司

SPECIAL AWARD FOR SMES 中小型企業特別獎

Antonhill Company Limited 安翹有限公司
Arnhold & Co., Ltd. 安利有限公司
Ultra Active Technology Limited 超敏科技有限公司
Well Synergy International Limited 領盛國際有限公司

PROGRAMME

2:00 pm	Welcoming Address by Professor Matthew Yuen Chairman of 2017 HKMA Quality Award Board of Examiners
2:10 pm	Presentation by Mr Francis Cheng, Operations Director The Hongkong Electric Co., Ltd. (This session is in Cantonese)
2:30 pm	Presentation by Mr Joerg Kornblum, Chief Financial Officer Luen Thai International Group Ltd (This session is in English)
2:45 pm	Presentation by Mr Wesley Ling, Learning & Development Manager Marco Polo Hongkong Hotel; Gateway Hotel; Prince Hotel (This session is in English)
3:00 pm	Presentation by Ir Sidney Tong, Director Lik Kai Engineering Co Ltd (This session is in Cantonese)
3:15 pm	Question-and-Answer Session
3:40 pm	Coffee Break
4:00 pm	Presentation by Mr Tim Tang, Finance and Fresh Food Commercial Director The Dairy Farm Company, Limited – Wellcome (This session is in English)
4:15 pm	Presentation by Ms Susanna Lee, Deputy Chief Executive Officer Gilman Group (This session is in Cantonese)
4:30 pm	Presentation by Dr Stella Kwan, Managing Director Ngong Ping 360 Ltd (This session is in Cantonese)
4:45 pm	Panel Session for Special Award for SMEs Winners
5:05 pm	Question-and-Answer Session
5:30 pm	End of programme



The Hong Kong Management Association
Advancing Management Excellence

VENUE

HKMA Management Development Centre
Lecture Theater
3/F Tower 2
South Seas Centre
75 Mody Road
Tsim Sha Tsui
Kowloon

Tel: 2526 6516

FEES

HKMA Members: HK\$380 per person
Non-members: HK\$580 per person
Group Discount: HK\$50 off per person for 3 persons or more from the same company
SME's Special Offer: One of the Decision Makers from each SME may enrol to the Seminar Free of Charge

ENQUIRIES

Carol Chan Tel: 2774 8506
Kelly Man Tel: 2774 8504

SCHEDULE FOR 2018 HKMA QUALITY AWARD PROGRAMME

Application for the 2018 Quality Award is now open. Deadline for Initial Submission is Thursday, 28 December 2017. Please refer to our website for details of the 2018 Award programme (www.hkma.org.hk/qa).

REGISTRATION

Please complete and return the registration form together with appropriate fee(s) to the Secretariat by Wednesday, 20 September 2017. Reservations by **fax (2365 1000)** are welcome. No separate letter of acceptance will be issued.

SEMINAR ON "BENCHMARKING YOUR QUALITY PRACTICES AGAINST THE 2017 HKMA QUALITY AWARD WINNERS"

Tuesday, 26 September 2017

REGISTRATION FORM (ACQ-47131-2018-1-SS)

To: Ms Carol Chan
The Hong Kong Management Association
16/F, Tower B, Southmark, 11 Yip Hing Street,
Wong Chuk Hang, Hong Kong

Tel: 2774 8506
Fax: 2365 1000
Email: qualityaward@hkma.org.hk

I would like to reserve _____ seat(s) for the above Seminar.

For participants or companies with more than one enrolment, please attach the participant list including name, title, telephone and email.

Enclosed is a crossed cheque for HK\$ _____ (payable to The Hong Kong Management Association)

Cheque No. _____ Fee paid by company self

(HKMA Members: HK\$380; Non-members: HK\$580; Group discount: \$50 off per person for three persons or more from the same company)

Name: Dr/Mr/Ms _____ Position: _____

HKID Card No.: _____ HKMA Membership No.: _____

Company: _____

Address of Company: _____

Telephone No.: _____ Fax No.: _____

Email: _____

Declaration

I authorize the HKMA to use my data to keep me informed of any direct marketing information including training and education programmes, awards and competitions, membership, alumni, promotional activities and other services and activities that it may arrange.

- I consent.
 I do not consent.

Signature: _____ Date: _____

- * Please photocopy for more registration forms if necessary.
- * No refund will be made after payment, but participants can arrange to have their places substituted should they be unable to attend the seminar.
- * Bookings will be made on a first-come, first-served basis.
- * Personal data will be used for the purposes of market research, programme development and direct mailing.
- * Reservations are subject to confirmation by payment in full prior to programme commencement.

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